



CAPABILITY STATEMENT



JACKFRUIT
Home & Garden

Professional Grounds Maintenance



hello@jackfruit.group



1300 107 848



jackfruihomeandgarden.com.au

About Jackfruit

PRIDE IN THE GREEN OUTDOORS

Jackfruit Home and Garden is a professional grounds maintenance contractor servicing commercial, strata and residential clients throughout Moreton Bay.

We help property owners and organisations protect the presentation, safety and value of their outdoor assets through scheduled maintenance programs, responsive communication and reliable service delivery.

Our structured systems, dedicated office support and experienced field crews ensure every site is maintained consistently, safely and professionally.

Service Area: Moreton Bay

Clients Include: Commercial property managers, body corporates, schools, childcare centres, medical facilities, industrial sites, residential communities, and more.

Why Clients Choose Jackfruit



- ✓ Dedicated office support | Single point of contact
- ✓ Employees (not contractors)
- ✓ \$20m Public Liability
- ✓ SWMS for all recurring and high-risk activities
- ✓ Licensed chemical ground distribution
- ✓ Scheduled maintenance programs
- ✓ Digital job management system
- ✓ Service reporting
- ✓ Fast quote turnaround
- ✓ Commercial-grade equipment
- ✓ Focus on environmental stewardship

All our operators have:

- ✓ Blue Card
- ✓ White Card
- ✓ First Aid/CPR
- ✓ Police Check

Key People

CAT WHITE

With a background in business, psychology and marketing, Cat is the founder of Jackfruit, and your first point of contact. As our current “office manager” she liaises with clients, prepares quotes and manages the operations team.



PHIL WHITE

Phil brings a background in project management from the mining industry, with a systems- and process-driven approach. He oversees safety, training and compliance, and is a key stakeholder in all high-value contracts.

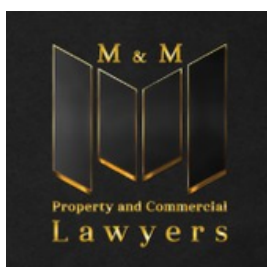


LUKE HILDITCH

With 12+ years' experience in horticulture and grounds maintenance, Luke is a qualified tree-climbing arborist who has always worked outdoors — starting out as a bushcraft instructor and scout leader. He leads our field operations, quality control and service delivery.



Industries and Clients



IYBI Home Loans
Your Broker For Life.

Industries Served

- ✓ Commercial Offices
- ✓ Real Estate
- ✓ Industrial Facilities
- ✓ Body Corporates
- ✓ Schools
- ✓ Childcare
- ✓ Medical Centres
- ✓ Retail Centres
- ✓ Government
- ✓ Sporting Facilities
- ✓ Aged Care
- ✓ Churches
- ✓ Community Facilities

Core Capabilities

Long-Term Grounds Maintenance Partnerships

Jackfruit specialises in ongoing maintenance agreements that provide clients with predictable costs, consistent presentation and reliable service.

Our maintenance programs are tailored to each property and supported by scheduled inspections, proactive recommendations and responsive communication.

Whether managing a single site or a multi-property portfolio, our focus is building long-term relationships through consistent performance.

Grounds Maintenance *(Responsive and Preventative Maintenance programs)*

Regularly **scheduled** maintenance programs including:

- Mowing
- Edging
- Weed management
- Hedge-trimming
- Pruning
- Plant and soil health
- Fertilising and turf health
- Pressure washing

Scheduled on a routine that suits the site - weekly, fortnightly, monthly, or seasonal.

Including **emergency** storm clean up and **vacant** property maintenance.



Designed to maintain safe, attractive and compliant outdoor environments.

Safety of the public and our workers is our priority on all our sites. Our operators follow Safe Work Method Statements (SWMS) and conduct risk assessments even on recurring jobs. We ensure signage and barricading is used where appropriate, and provide chemical spray notices in line with our distribution license.

Our teams are **visible** in company-branded uniforms/PPE, **friendly** towards the public, and **considerate** of their working space. We work around high-traffic times where possible.

Commercial-Grade Equipment

Commercial-grade equipment and tools including:

- Zero-turn mowers (Bobcat)
- Trimmers, cutters and tools provided by Stihl
- Battery-powered where possible
- Custom-built tippers and trailers

Equipment and tools are regularly maintained and serviced on schedule, and replaced before end of life.



Contract Transition

Changing contractors to bring us on board is simple.

Our **onboarding process** includes:

- Site inspect and asset review
- Tailored risk assessment
- Digital job set-up including client reporting preferences
- Provision of maintenance schedule with initial improvement recommendations if required

Service Reporting

Reporting and **communication** as a priority.

Every visit includes

- Arrival notifications
- Completion photos
- Weed and pest observation
- Identified maintenance issues
- Risk assessment and hazard reporting
- Digital service history

The Jackfruit Difference

- **A professional office team backed by dedicated field crews.** Enquiries, quoting and scheduling are managed centrally, while our operators focus solely on service delivery — so your point of contact always has full visibility of job status, history and any site-specific requirements.
- **Commercial systems for consistent, accountable service.** Every job is scheduled, tracked and documented through our job management platform, giving you a reliable audit trail of completed works, photos and communications for every site.
- **Reliable, proactive communication.** You'll receive scheduling confirmations, on-the-way notifications, completion photos, and prompt updates on any weather delays or site issues — kept to the same standard across every property in your portfolio.
- **Compliance and safety as standard practice.** Our team operates under documented Safe Work Method Statements. Signage, barricades and hi-vis workwear are used as standard on commercial sites, with care taken around kerbside works, pedestrian areas and vehicle traffic to protect your property, your tenants and the public.
- **Environmental responsibility across every site.** We consider the long-term health of your grounds, not just their appearance on the day, including equipment cleaning between sites to prevent the spread of pests, weeds and disease.
- **Responsive service, built for long-term partnerships.** Our structure means your service continues uninterrupted through staff leave or seasonal peaks, giving you a consistent, dependable provider you can build a lasting working relationship with.

Compliance

- Public liability **insurance** (\$20 million); **WorkCover** for employees
- Our operators have blue cards, white cards, **first aid**/CPR and police checks
- **Vehicles and equipment** are maintained and serviced on a regular schedule
- ACDC Commercial Operator's **Licensing for chemical application**, with spray records maintained for every treated site
- Environmental management includes commercial **waste disposal** facilities and **fire ant biosecurity** practices observed across the Moreton Bay zone.
- **SWMS** and **JSA/risk** assessments followed and conducted for all recurring and high-risk jobs.



What Our Clients Say

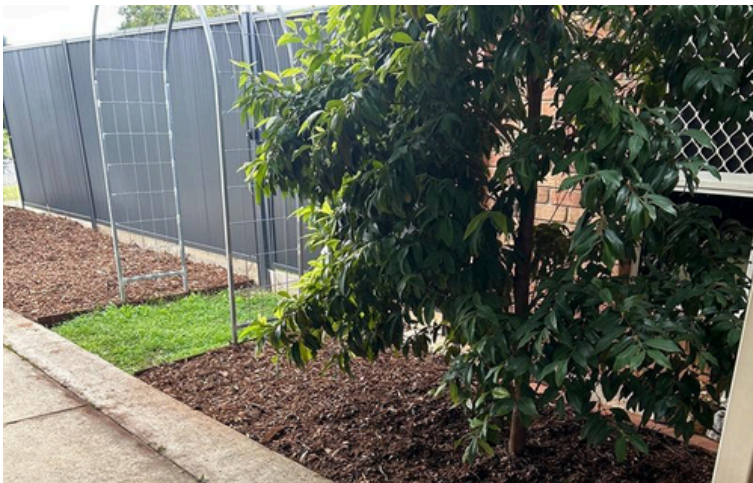


"I cannot recommend Jackfruit highly enough. From start to finish, the whole experience was fantastic. The team were brilliant to deal with. I got regular updates before the job, so I always knew exactly when they were coming and what they would be doing. No last minute changes, no chasing, no surprises. Everything happened when they said it would.

What stood out for me was how much they clearly love what they do. It shows in every bit of the work. They also left the place spotless, which I really appreciated.

If you are after a garden and landscaping team who turn up when they say, do beautiful work, and treat your place with genuine care, go with Jackfruit. I will definitely be using them again.

— Milad, Commercial Property Lawyer



"Great Service, fast response for jobs and friendly to deal with. Highly recommend."

— Catherine, Property Manager



"Great job done; fast and clear communication. We will be a regular customer. Cat and the team went above and beyond."

— Dale, Business Development Manager



"Absolutely excellent service from Jackfruit Home & Garden. They were incredibly fast, professional and very reasonably priced. It is rare to find a business that delivers such great service without overcomplicating things. I would happily recommend them to anyone."

— Anthony, Business Owner

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WEBSITE